

**From:** Jim Harper [<mailto:JHarper@harperimage.com>]

**Sent:** Thursday, May 09, 2013 3:28 AM

**To:** Tom G. Oakley

**Cc:** [mikishabyers@yahoo.com](mailto:mikishabyers@yahoo.com); [lasparrow@uniwater.com](mailto:lasparrow@uniwater.com); TC Water Citizen Advisory Council; Kelly Mac; Steve Kunzmann; [rick@catawbariverkeeper.org](mailto:rick@catawbariverkeeper.org); [georgesheppard@comporium.net](mailto:georgesheppard@comporium.net); Charlie Funderburk; [jdervay@comporium.net](mailto:jdervay@comporium.net); [rw@warrennorman.com](mailto:rw@warrennorman.com); [wayne.massey@choosepi.com](mailto:wayne.massey@choosepi.com); [amqwiley@gmail.com](mailto:amqwiley@gmail.com); Morgan, Willie; Jocelyn.Boyd; Hipp, Dawn

**Subject:** FW: Tega Cay Water Service ; customer reply to Oakley's,Utilities,Inc 5/7 email

**Mr Oakley**

Please ref below from Mikisha Byers,a disgruntled and very concerned Utilities,Inc customer.

**Mikisha**

Thank you.I have also copied Ms Lisa Sparrow,CEO of Utilities,Inc.

**Ms Sparrow**

You have an open invitation to personally visit Tega Cay and see and hear directly from the citizens the concerns that have been allowed to continue for years.Please let us know what dates look good for you.If desire,please don't hesitate to bring Utilities,Inc's new owners with you.

I will forward you my email sent to Mr Oakley at 12:30 am May 8<sup>th</sup> in response to his May 7<sup>th</sup> email. There were more sent Mr Oakley by others.

Respectfully,

Jim

**From:** Mikisha Byers [<mailto:mikishabyers@yahoo.com>]  
**Sent:** Wednesday, May 08, 2013 4:26 PM  
**To:** Jim Harper; [wayne.massey@choosepi.com](mailto:wayne.massey@choosepi.com); [amqwiley@gmail.com](mailto:amqwiley@gmail.com)  
**Subject:** RE: Tega Cay Water Service

My response was one that bounced back because it thought it was SPAM. I am sure many others were unable to reply for the same reason. I was locked from sending emails for a while. Feel free to save or forward if needed. I sent it to you guys since I had seen your responses come through. See Below.

I agree with you both Jim and Wayne. We choose to live in Tega Cay for many reasons, I am sure one of which is the safety of our families. The problem seems to be getting worse and worse instead of better. Or it could just possibly be that it is the same, it is just being brought to light. Not only is it becoming unsafe to swim and take the kids to the lake, I am also concerned about the cleanliness of the water coming into the home. When there are sewage spills or water boil advisories, why is it that we get an email from Linda way before we get a phone call from TCWS. Those hours could be critical in keeping the citizens from harm. As a matter of fact, I didn't receive a call the last time there was a water boil advisory, my sister text me a link of the advisory she saw posted on Facebook. Being that I have an infant, this truly concerned me as I could have made her formula during that time. Thankfully, we use bottled water. I guess since it's not their families at risk they don't care. I grew up here and moved back here with my family. My mother still lives here. All of those years, we never gave a second thought about going to the lake. We do now.

-----Original Message-----

From: Jim Harper [<mailto:JHarper@harperimage.com>]

Sent: Thursday, May 09, 2013 4:46 AM

To: TC Water Citizen Advisory Council

Cc: [rw@warrennorman.com](mailto:rw@warrennorman.com); [georgesheppard@comporium.net](mailto:georgesheppard@comporium.net); Charlie Funderburk; Kelly Mac; Jocelyn.Boyd; Morgan, Willie; Hipp, Dawn; [rick@catawbariverkeeper.org](mailto:rick@catawbariverkeeper.org); Steve Kunzmann

Subject: NAWC Board of Directors ; Lisa Sparrow ,CEO,Utilities,Inc

<http://www.nawc.org/about-nawc/meet-our-leadership.aspx>

Lisa Sparrow,CEO,Utilities Inc listed on the board. I'm sure the NAWC organization would not tolerate knowing how Utilities,Inc treats it's customer's and the environment.

Respectfully

Jim

**From:** Jim Harper [<mailto:JHarper@harperimage.com>]

**Sent:** Thursday, May 09, 2013 3:51 AM

**To:** [eithicsline@corix.com](mailto:eithicsline@corix.com)

**Cc:** TC Water Citizen Advisory Council; Kelly Mac; Steve Kunzmann; [rw@warrennorman.com](mailto:rw@warrennorman.com); [rick@catawbariverkeeper.org](mailto:rick@catawbariverkeeper.org); [georgesheppard@comporium.net](mailto:georgesheppard@comporium.net); Charlie Funderburk; [jdervay@comporium.net](mailto:jdervay@comporium.net); Jocelyn.Boyd; Morgan, Willie; Hipp, Dawn

**Subject:** Tega Cay Water Service ; customer reply to Oakley's,Utilities,Inc 5/7 email

To whom it may concern at Corix (re Utilities,Inc),

Please ref below. **Tega Cay has extremely serious ongoing concerns with Utilities,Inc.The citizens desperately need your direct and immediate support please.**

For details please don't hesitate to contact

Linda Stevenson

803 547 6523

[lks@comporium.net](mailto:lks@comporium.net)

[tcwateradvisory@hotmail.com](mailto:tcwateradvisory@hotmail.com)

Thank you

Respectfully

Jim

-----Original Message-----

From: Jim Harper [<mailto:JHarper@harperimage.com>]

Sent: Thursday, May 09, 2013 4:03 AM

To: [georgesheppard@comporium.net](mailto:georgesheppard@comporium.net)

Cc: [rw@warrennorman.com](mailto:rw@warrennorman.com); [jdervay@comporium.net](mailto:jdervay@comporium.net); TC Water Citizen Advisory Council; Kelly Mac; Steve Kunzmann; Charlie Funderburk; [rick@catawbariverkeeper.org](mailto:rick@catawbariverkeeper.org); Morgan, Willie; Hipp, Dawn; Jocelyn.Boyd

Subject: Mr Mayor please consider contacting Corix Group of Companies ; Utilities Inc new owners

Dear Mayor Sheppard,

Please consider contacting Corix ,the new parent of Utilities Inc, via a phone call and follow up email. It should have more pull to get quicker closure for the benefit of the Tega Cay citizens and it's environment.

<http://www.corix.com/ethics-policy.aspx>

Thank you for the consideration

Respectfully

Jim

**From:** Jim Harper [<mailto:JHarper@harperimage.com>]

**Sent:** Thursday, May 09, 2013 3:34 AM

**To:** TC Water Citizen Advisory Council

**Cc:** Kelly Mac; Steve Kunzmann; [rw@warrennorman.com](mailto:rw@warrennorman.com); [rick@catawbariverkeeper.org](mailto:rick@catawbariverkeeper.org); [georgesheppard@comporium.net](mailto:georgesheppard@comporium.net); Charlie Funderburk; [jdervay@comporium.net](mailto:jdervay@comporium.net); Hipp, Dawn; Morgan, Willie; Jocelyn.Boyd

**Subject:** Q&A with Lisa Sparrow, president & CEO of Utilities, Inc. - The Boardroom Brief

All

Thought would be of interest.



Q&A with Lisa Sparrow, president & CEO of Utilities, Inc. - The Boardroom Brief

Source: [boardroombrief.com](http://boardroombrief.com)

Lisa Sparrow is the CEO of Utilities, Inc., a privately held water and wastewater utility serving primarily residential customers in 15 states, including Florida. Utilities, Inc. has become one of the largest investor-owned utility providers in the country.

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Respectfully

Jim